

Issue 18 | September 11, 2025

# OUR POWER

NEWSLETTER

## In This Issue

[Snake Handling & Awareness Training](#)

[First Reading of Electricity Bill](#)

[Zayna Joseph's Internship Journey](#)

[Go Green Campaign](#)

[Energizing Our Community](#)

[Watts Up Next](#)

**LUCELEC  
Volunteers at  
TVET School  
Kitchen Garden**



# Snake Handling & Awareness Training: Staying Safe in the Field

by Sydel Charles

For LUCELEC's dedicated field teams, working in snake-prone environments is more than a possibility—it's a daily reality. Whether navigating dense bush, remote trails, or overgrown sites, our crews operate in terrain where snakes are not just present, but part of the landscape. That's why snake awareness and safety training are essential. Knowing how to identify, avoid, and respond calmly to snake encounters is a critical part of staying safe in the field and a reflection of our commitment to precaution and preparedness.

The Snake Handling & Awareness training held in August reinforced our Company's commitment to safety, proving that we truly live by the principle "Precaution is better than cure." Snake awareness begins with understanding the common snake species around where you live or work, the time of day that snakes are most active (usually dawn and dusk) and types of environments where they like to hide (under debris, in tall grass and near water sources). Snakes are NOT out to get you. In fact, most bites occur when snakes are startled or feel threatened.

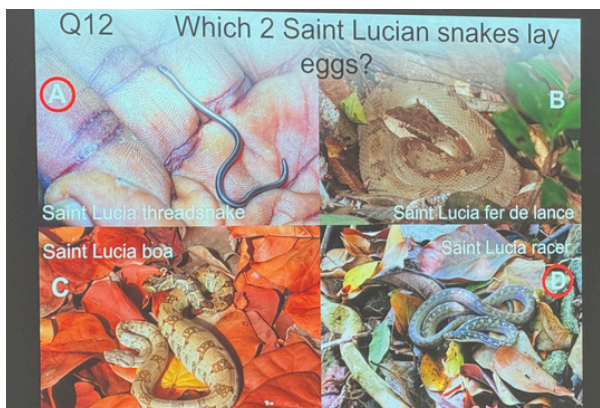


Photo of quiz on screen during training



Team members observing Ministry of Forestry safely handling a snake

## What to look out for before stepping into any field site:

- Scan the area that you intend to work in visually. Look for movement or unusual shapes on the ground and surrounding trees.
- Avoid tall grass and piles of debris. Utilize tools or sticks to move objects around you. Do not use your hands.
- Wear your protective gear in the field. Loose long pants, boots and gloves are your best line of defense.
- Practice the buddy system. At least three persons should be in high-risk areas together. In the event of a bite, two persons can carry the injured out.

## If you spot a snake, here's what to do:

- Stay calm. Sudden, sharp movements may provoke a strike.
- Back away slowly. Give the snake space to retreat.
- Do not attempt to catch or kill the snake, this will increase your risk.
- Report any sightings to the Ministry of Forestry (see contact details below).



Johan Stephen handling a snake

**If you are bitten, here's what to do:**

- Stay calm.
- Call ahead and make your way to OKEU or St Jude Hospital. Try to arrive within 4 hours of the bite.
- Remove jewellery (rings, watches, bracelets) or anything constricting your blood flow.
- Do not use tourniquets or pressure bandages. Do not cut or suck the bite or venom.
- Once treated and safe, have someone contact Forestry to report the sighting.

Remember, the goal isn't to fear snakes, it is to respect them and stay safe. Understanding how to identify, avoid, and respond to snake presence helps protect YOU. Practicing the advice provided by the Ministry of Forestry, you can confidently handle any slithery situation that comes your way.

Stay alert, stay safe and keep those boots up!

**CONTACT INFORMATION**

**Ministry of Forestry**

468-5637 | 468-5636 | 518-7154

**OKEU (Emergency Room)**

458-1972 | 458-6552

**St Jude Hospital**

459-6700 | 454-6041



# Thank You

On behalf of the Music and Me Summer Camp team and our students, I wish to express our sincere gratitude to the St. Lucia Electricity Services (LUCELEC) for your generous support.

Because of your contribution we had a successful program filled with young participants who were able to explore their creativity, build confidence, and develop new skills in music, art, and performance.

We truly appreciate your investment in the talents and future of our youth. It was truly a pleasure working with you as well, and we look forward to the possibility of collaborating again next year.

- Lily Phillip | Director & Camp Coordinator | Music & Me

# First Reading of Electricity Bill

by Richmond Felix



Saint Lucia stands at a pivotal moment in its energy journey. For decades, the island's electricity was generated almost entirely from imported fossil fuels—a system that, while reliable, exposed consumers and businesses to volatile global oil prices and rising costs. Today, that reality is changing, and LUCELEC is at the heart of this transformation.

## A New Era for Electricity

The Government of Saint Lucia, in partnership with stakeholders like LUCELEC, embarked on a comprehensive reform of the electricity sector. The Electricity Bill, currently under review in Parliament, is designed to modernize the legal framework, encourage investment in renewable energy, and open the market to independent power producers. This means more opportunities for solar, wind, and other clean technologies to power homes and businesses across the island.

## Why This Matters

**Energy Security:** By diversifying energy sources and reducing reliance on imported oil, Saint Lucia is building a more resilient and self-sufficient energy system.

**Environmental Responsibility:** Every new solar installation helps cut carbon emissions and supports the island's commitments to climate action.

**Consumer Savings:** Lower upfront costs and ongoing tax benefits mean real savings for families and businesses, especially as global energy prices fluctuate.

## LUCELEC's Commitment

As Saint Lucia's leading energy provider, LUCELEC is committed to delivering efficient, safe, and reliable electricity services that meet the evolving needs of customers, shareholders, and employees. The company is actively supporting the transition to renewables by:

- Investing in modern infrastructure to ensure reliability as the energy mix changes.
- Facilitating grid connections for solar and other distributed energy resources.
- Engaging with government, regulators, and the public to shape a sustainable energy future.

## A Catalyst for Social and Economic Development

This transition is about more than just technology—it's about people. By making renewable energy more affordable and accessible, Saint Lucia is empowering its citizens, supporting local businesses, and positioning itself as a regional leader in sustainability. LUCELEC is proud to be a catalyst for this progress, helping to drive social and economic development while protecting the environment for future generations.

## Looking Ahead

The journey towards optimizing renewables in our energy mix in keeping with the National Energy Policy is well underway. LUCELEC remains dedicated to powering this transformation—efficiently, responsibly, and always with the customer in mind.



# Thank You

FOR YOUR SUPPORT

As I reflect on the proceedings of my workshop held on March 15th, 2025, at the Dennery Child Development Centre — an event focused on supporting the mental health and self-care of parents of children with cerebral palsy — it is with heartfelt gratitude that I say a sincere **THANK YOU** to the management of Saint Lucia Electricity Services Limited (LUCELEC) for your generous contribution toward the provision of lunch for participants of the workshop.

Your support played a key role in helping to create a warm, welcoming atmosphere where parents could comfortably engage in the day's activities. The nourishment provided was deeply appreciated and added meaningful value to the overall experience.

I sincerely hope that your support for the Dennery Child Development Centre will continue, as gestures like yours bring joy and meaningful relief to the families served by the centre.

Thank you once again for your generosity and kindness.  
I am truly grateful.

Warm regards,

*Shenel Athanase*

Shenel Athanase  
Social Work Student  
The University Of The West Indies, Global Campus

# My Internship Journey

by Zayna Joseph



*Corporate Communications Intern - Zayna Joseph*

Growing up, I've associated LUCELEC with corporate work: emails, reports, meetings. As such, I expected my internship at LUCELEC to be monotonous, long and tedious. Contrarily, my time in the Corporate Communications Department (CCD) would prove to be quite different. As I type this at the end of my tenure, words like collaborative, dynamic, and engaging best encapsulate my time in CCD.

I felt a part of the Corporate Comms Department and enjoyed how well they worked together. Though I was only an intern for a little over a month, I believe CCD have proven to be a very close-knit and small but powerful team. The team is quite diligent and tries their best to ensure that the various departments and units are equally attended to. As the primary correspondents of the company, this department is very proactive, so I was always preoccupied. Though they have a lot of work, they tried to involve me in any trip or project they believed would broaden my scope of the company or pique my interest. Whether it be attending conferences such as Executive on the Road or having me assist with wider company projects, they ensured I was thoroughly engaged. It's very nice to work with a group that makes you feel integrated in the team

and not just a stranger lingering around for a while.

There were very few times I was bored, as I was always involved in a variety of work whilst here. I've engaged in a lot of graphic design work, whether it be creating templates for PowerPoint presentations or creating infographics to circulate around the company. I surveyed and reviewed the EIC and learnt some aspects of web design. I was also exposed to other tasks, such as reviewing and editing RFPs, HLBCs and annual reports, recording and taking photos, assisting with event logistics, making sponsorship calls, and transcribing audio to produce video news releases (VNRs). The dynamic nature of the workflow ensured I was exposed to a wide range of experiences whilst at LUCELEC.

The most welcomed surprise was how involved the work forced me to be. Everything I was tasked with required me actually investing time and effort. It helped reignite by creative thinking, forced me to explore new things and generated genuine care for the company and its mission. Putting effort into the work refined my graphic design practices, had me practicing with a camera, and methodically re-reading and rewording documents I wrote. Every time I saw others interacting with the products made or simply engaging other co-workers from different departments, I felt content.

This experience showed me that corporate work does not have to be draining, repetitive and stiff. I am a very passionate person, and I love to work with a team that reflected and encouraged that intense fervor.

# LUCELEC Funds Expansion And Volunteers At TVET School Kitchen Garden

by Carmy Joseph



*Team LUCELEC at the TVET School*

In a vibrant show of community spirit and corporate responsibility, our team joined forces with the Stanley Jon Odlum School of Arts, Media and Design (TVET Institute) to expand the school's kitchen garden. The initiative was supported by other corporate partners including members of the Royal Saint Lucia Police Force.

The project was spearheaded by the school's Environmental Club, whose twenty student members and five supporting teachers aim to promote sustainable practices and healthy eating habits. Teacher Snaliah Mahal emphasized the garden's dual role in supporting both the Food & Nutrition department and the school's feeding programme.

"The kitchen garden is basically to support the Food & Nutrition department as well as our school feeding programme. It allows us



*Chrystal Francis, Quishawn King, Sherry Etienne & Yannic Edward planting trees*

to use produce that we don't necessarily have to buy, reducing the cost for some of our students in terms of what they need to get for their ingredients to make some of the products and some of the School Based Assessments they must do. LUCELEC came on board, providing financial support and we were able to purchase the items that we needed to assist with the expansion," she says.

Our involvement reflects our commitment to youth development, education, and environmental sustainability. Senior Manager, Corporate Communications, Omari Frederick, explains how the initiative aligns with the company's Core Values.



*Tricia James, Kaleb Sebastien & Kimberly President planting along side other volunteers*

"Volunteerism is deeply rooted in our Core Values or as we say, ACE-IT which stands for accountability, caring, excellence, integrity and teamwork. Over the last few months our team members have been involved in several volunteer projects across the island. We believe in the Power of Caring and live it every day as evidenced by our volunteers here. We are not just planting a garden for the future; we are preparing our young ones for their future."

Inspector Alvin Faucher, who oversees the Marigot, Anse-la-Raye and Canaries Police Stations, noted the importance of community engagement in crime prevention.

“The initiative today was a very good one. We received a call from Ms. Mahal about the agriculture project. As soon as we received the call, we realized it was in keeping with our strategies in fighting crime, namely, community policing and this is why we came on board. We wanted the students, teachers, LUCELEC and everybody partnered in project to see the police in a different light,” said Inspector Faucher.

The Environmental Club’s reach extends beyond agriculture science students, with plans to encourage backyard gardening and

explore sustainable livelihoods through the production of teas and soaps using garden-grown materials.



*RSLPF volunteer planting a tree*

THE INFORMATION SYSTEMS DEPARTMENT  
INVITES YOU TO COMPLETE THE

## 2025 KNOWBE4 TRAINING

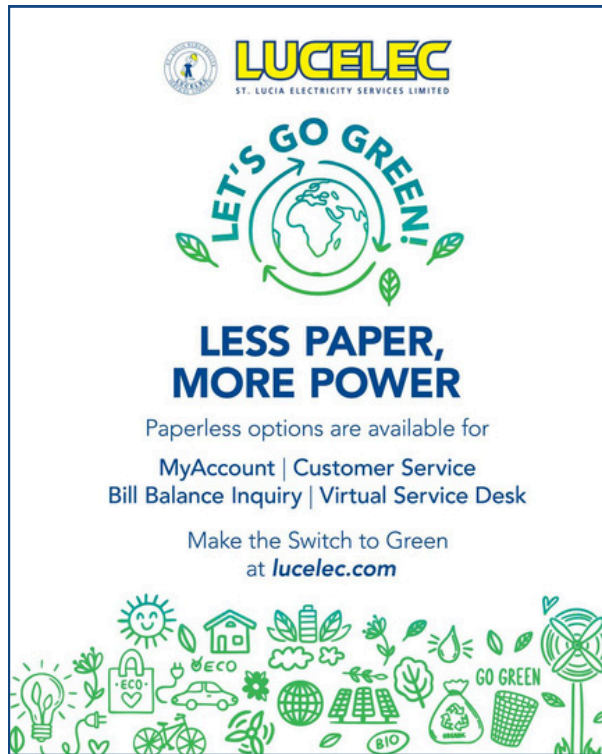
Security Awareness  
Foundations (SAF)

[CLICK HERE TO START](#)



# LUCELEC Go Green Campaign

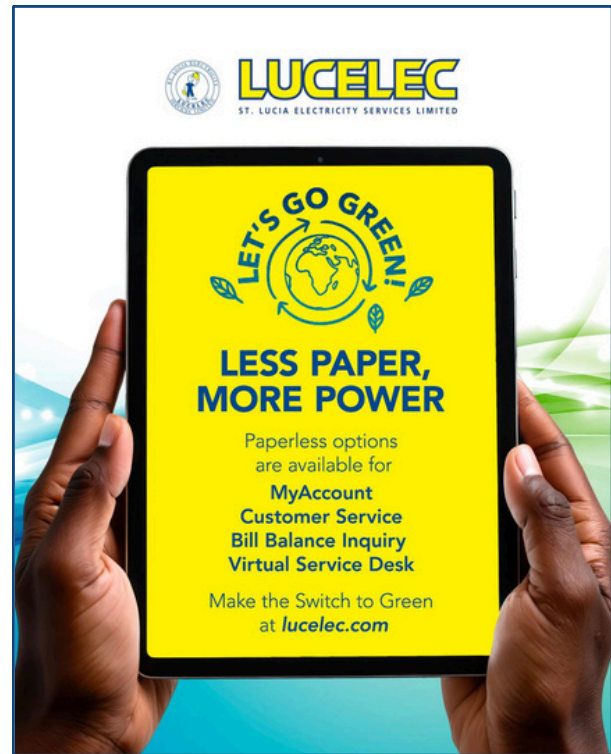
by Carmy Joseph



These are the cards that will be launched for the Customer Service “Go Green” campaign.

The purpose of this campaign is to promote the company’s digital transition to our remote services and encourage customers to access our services using these, namely:

- **WhatsApp and Email:** Designed to enhance convenience and customer satisfaction.
- **MyAccount:** A self-service platform for managing customer accounts
- **Bill Balance Inquiry:** Get your bill balance anytime, anywhere by calling 457-4433
- **Virtual Service Desk:** A digital helpdesk on our website [lucelec.com](http://lucelec.com) that is accessible anytime, anywhere.



We want to encourage the move to adopt paperless, efficient service options—like the shift to e-bills (an option currently available through MyAccount).

All team members play a critical role in not only understanding, knowing and **USING** these remote options but in also encouraging customers to make the move to use them.

We welcome your feedback and thank you for your support.

# Energizing Our Community

## Corporate Social Responsibility - July 2025



*GenTech Analytica – BioSci Series 2025*

### Education

- Alumni Association for Tertiary Educational Institutions – Annual Mathematics Camp
- Caribbean Science Foundation – 2025 Student Program for Innovation in Science and Engineering (SPISE)
- Ciceron R. C. Combined School – Music & Me Program Scholarship
- GenTech Analytica Programme – BioSci Series 2025
- St. Helen's Early Childhood Development Centre – Laptop for School
- Faces of Development Foundation – STEAM Summer Camp 2025



*Expansion of TVET School Kitchen Garden featured Niamalikh Gideon-Marius & Carol Volney*

### **Annual Graduation Ceremonies**

- ABC & 123 Preschool & Day Care Centre
- Anse La Raye Primary School
- Augier Combined School
- Babonneau Day Care Centre
- Babonneau Secondary School
- Beanfield Secondary School
- Bocage Combined School
- Camille Henry Memorial School
- Canon Laurie Anglican Primary School – Annual Thanksgiving & Awards Ceremony
- Carmen Rene Memorial School
- Castries Anglican Infant School
- Castries Comprehensive Secondary School
- Ciceron R. C. Combined School
- Clendon Mason Memorial Secondary School
- Entrepot Day Care Centre
- Grande Riviere Primary School
- Gros Islet Primary School
- Holy Trinity Anglican Infant School
- Mon Repos Patience Combined School
- Morne Du Don Government Primary School
- Piaye Combined School
- Richfond Combined School
- Riviere Doree Anglican Combined School
- Saltibus Combined School
- Sir Ira Simmons Secondary School
- Soufriere Comprehensive Secondary School
- St. Mary's College
- Vieux Fort Comprehensive Secondary School
- Vige Primary School
- Young Learners Early Childhood

### Arts & Festival - Platinum Sponsor of Lucian Carnival 2025

- Courts Babonneau Steel Orchestra (CBSO) - Panorama 2025
- Pantime Steel Orchestra – Panorama 2025
- 2025 Junior Carnival & Lucian Carnival

### Business

- Connect St. Lucia – Business Mixer

### Environment

- Stanley Jon Odum School of Arts, Media & Design: St Lucia TVET Institute – Expansion of Kitchen Garden
- Ciceron Secondary School - Sustainable Snack Initiative

### Sports

- Saint Lucia Bridge Association – 35th Annual O.E.C.S. Bridge Tournament 2025
- Shark Swim Club – “Sharks I Am Strong” Development Swim Meet
- Sprint Tech Athletics – Flying Angels International Track & Field Classic Track Meet



*Choiseul Music Summer Program 2025 (photo by SSDF)*

### Charitable

- Choiseul Music Committee – Choiseul Music Summer Programme 2025

### Other Donations

- Rotary Club of St. Lucia – Dental Bus Project
- Chamber of Commerce – Royal Saint Lucia Police Force’s New Crime Prevention Strategy – Donation of Laptops & Devices

# Watts Up Next



*CCD Games Night at Sans Souci*

## **Movie Night - Caribbean Cinemas**

Sept 11 @6PM

## **EIC Launch Event**

Sept 23

## **Health Screening**

**Sept 15 @8AM:** Sans Souci Meeting Room

**Sept 16 @8AM:** T&D Training Room

**Sept 17 @8:30AM:** Vieux Fort T&D

**Sept 17 @11AM:** Vieux Fort Customer Service

**Sept 19 @8AM:** Rodney Bay Customer Service

## **Corporate Warfare Futsal**

Team LUCELEC plays on the following nights:

**Sept 20 @8:30pm:** vs. Sidwan

**Sept 26 @6:30pm:** vs. Fire Service

**Oct 10 @8:30pm:** vs. Heineken

**Oct 18 @8:30pm:** vs. St Judes

**Nov 1 @6:30pm:** vs. Bordelais

## **Dwive Kweyol**

Oct 18 | Location TBA

## **Bubbles & Bloom Brunch Fete**

Nov 30 @2pm | Maury's Bar & Grill, Corinth

## **Contribution & Feedback**

Did you enjoy this newsletter?  
Team Corporate Communications would love your feedback.

To contribute to our internal newsletter:

✉ [corporatecommunications@lucelec.com](mailto:corporatecommunications@lucelec.com)

☎ 758.730.4455

Or drop by the office or just stop us in our tracks!